

Fig. 1

Figure 1

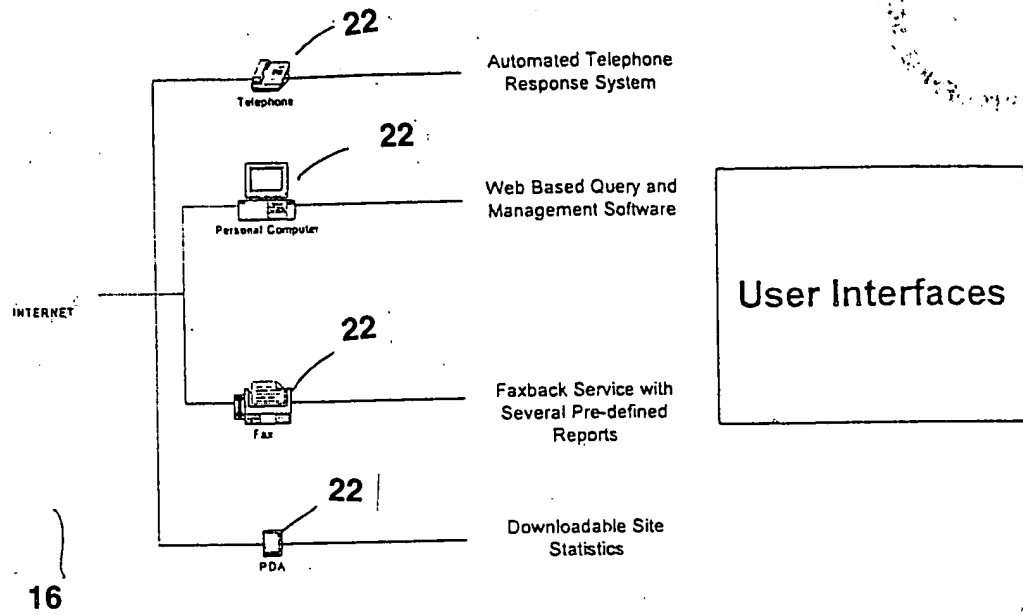
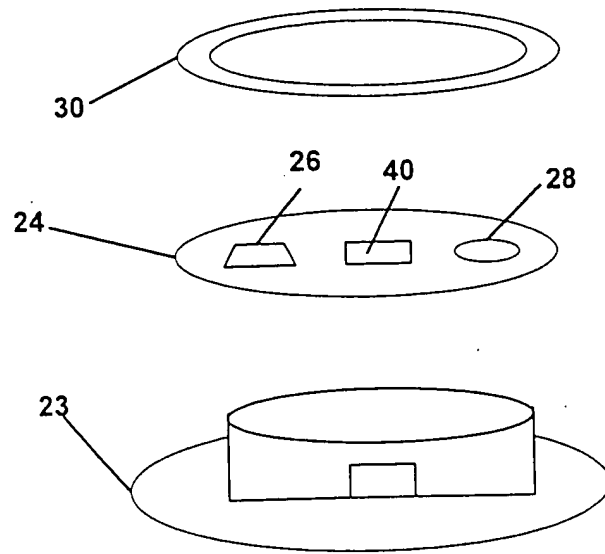


Figure 2

3/60



12

Figure 3

4/60

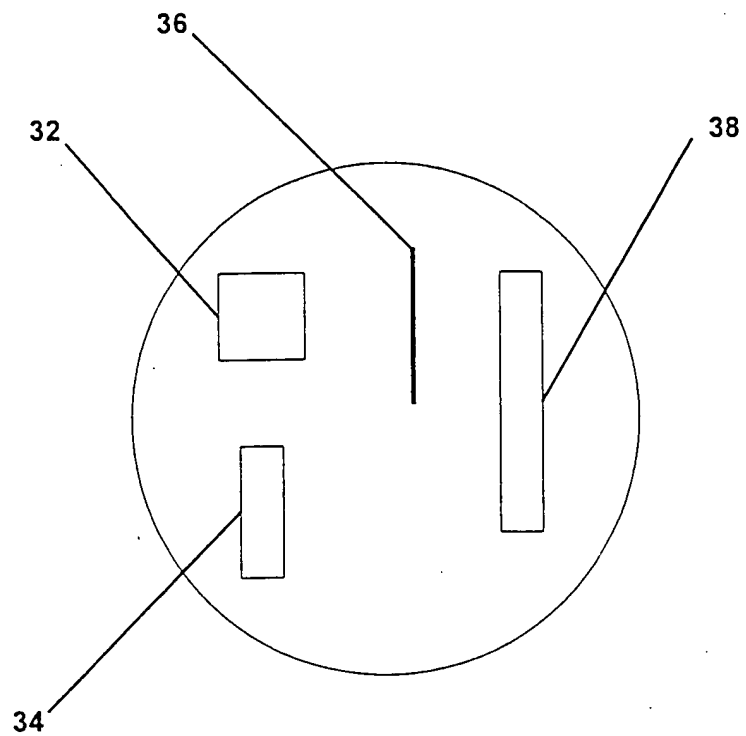


Figure 4

0932244-10501

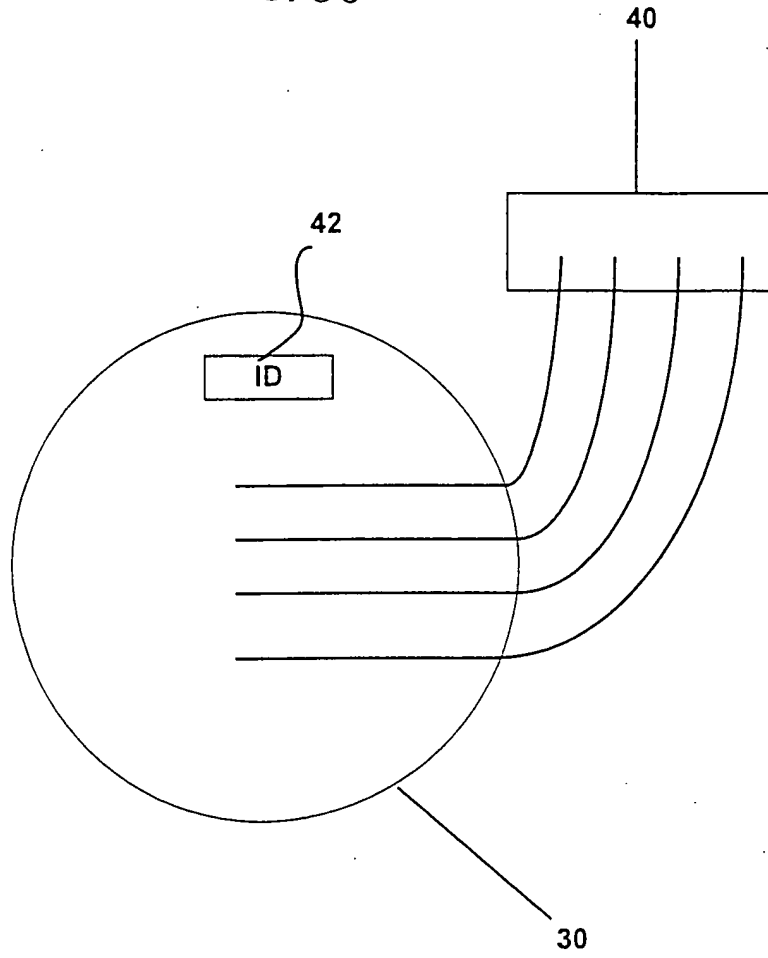


Figure 5

6/60

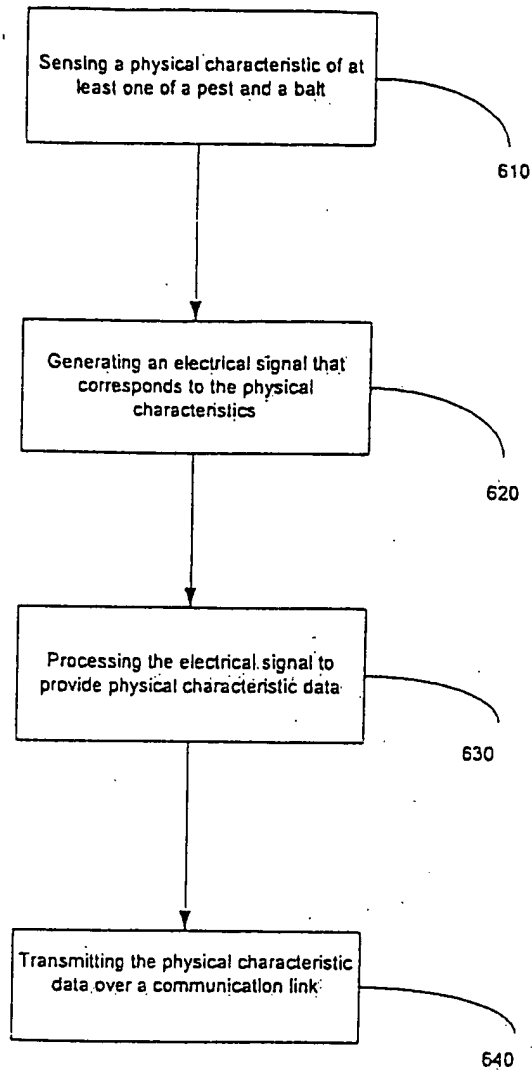


Figure 6A

7/60

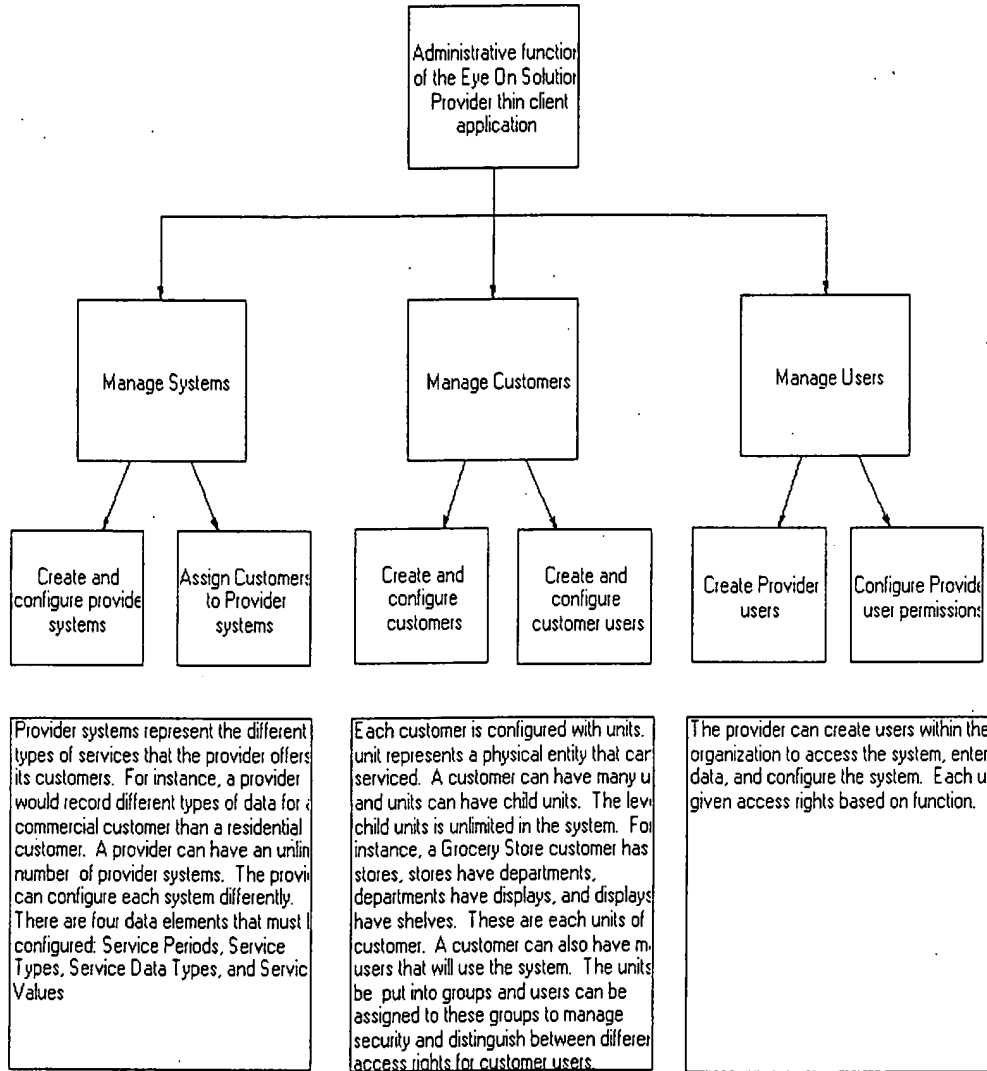


Figure 6B

8/60

## Basic Eye On Solutions Flow

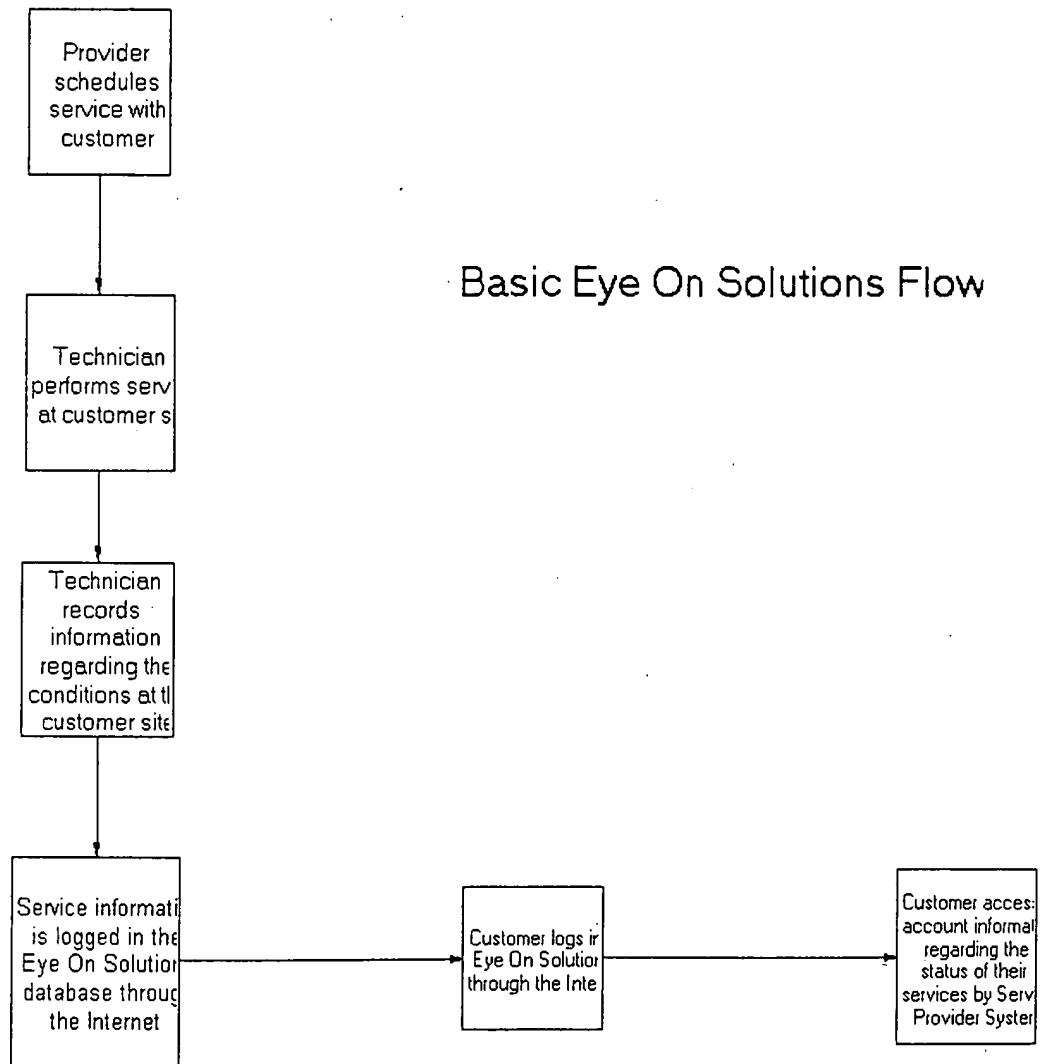


Figure 6C



9/60

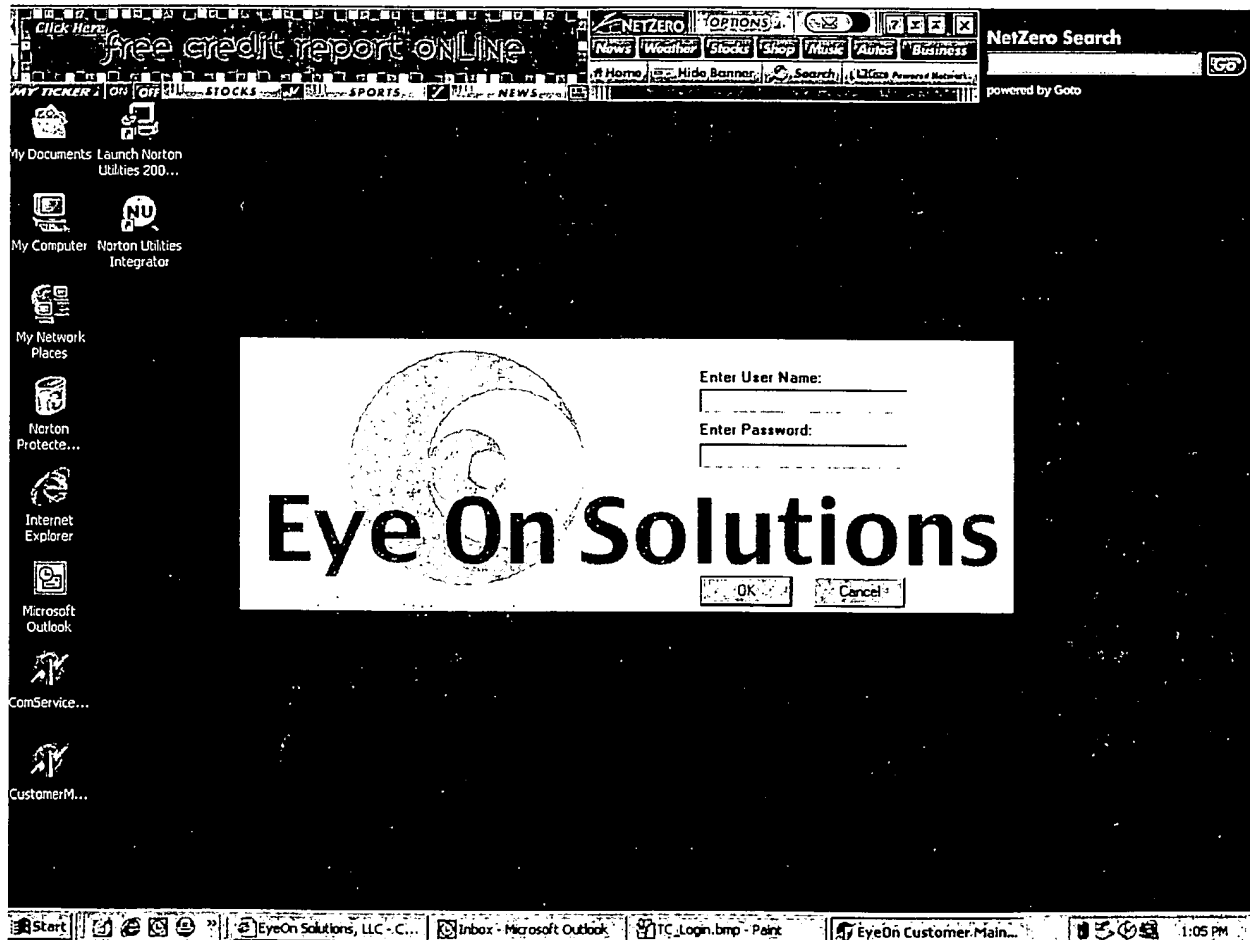


Figure 7A

10/60

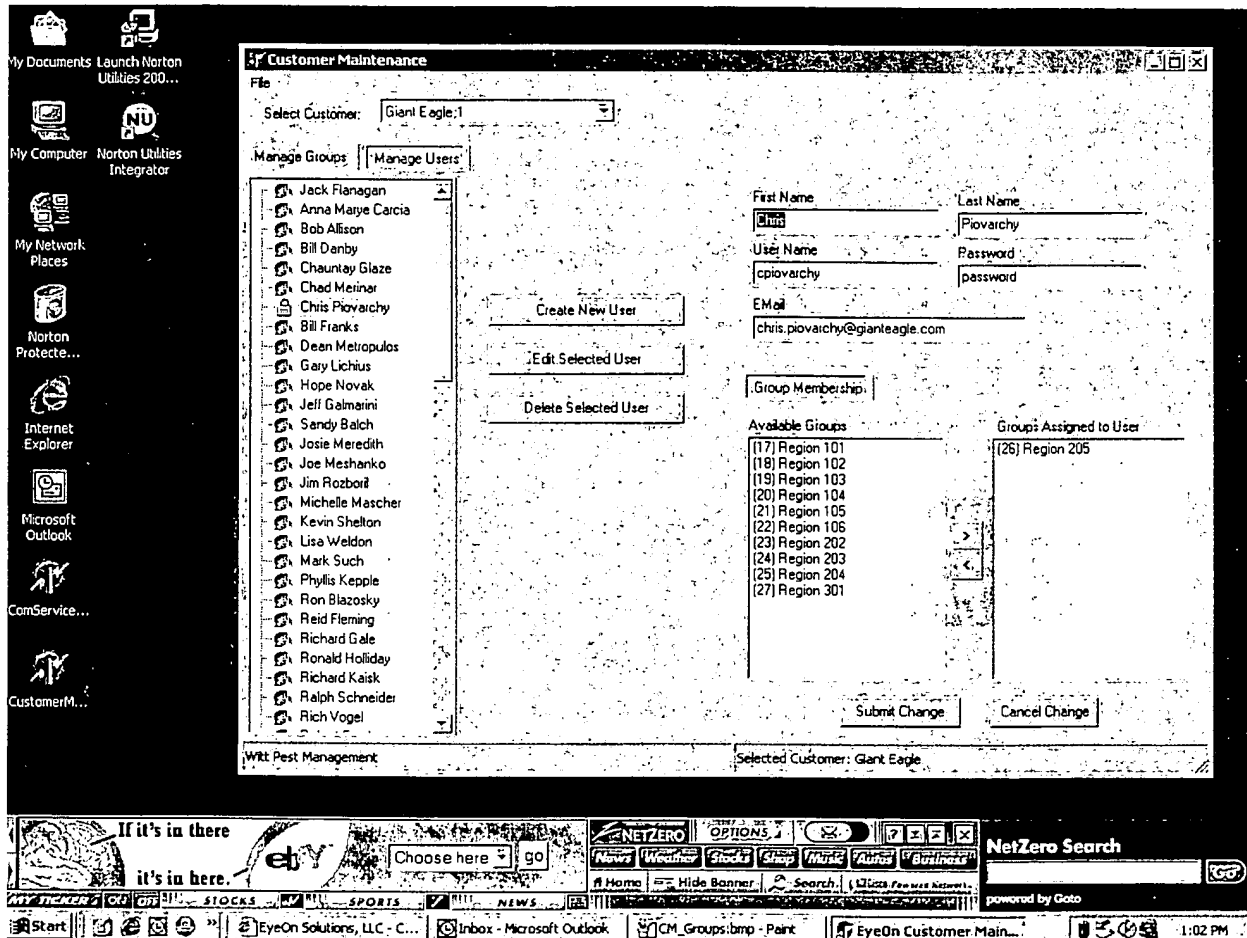


Figure 7B

11/60

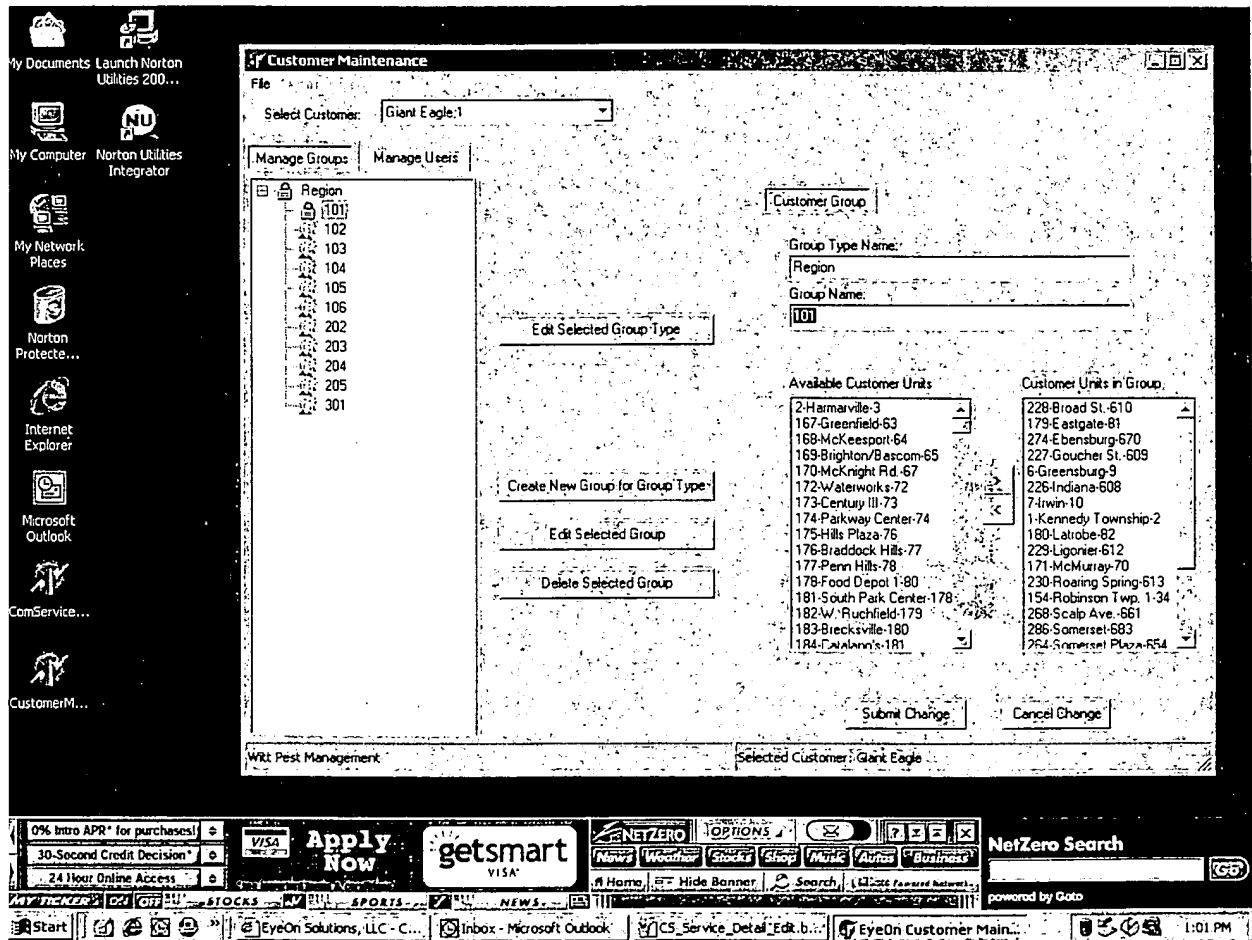


Figure 7C

12/60

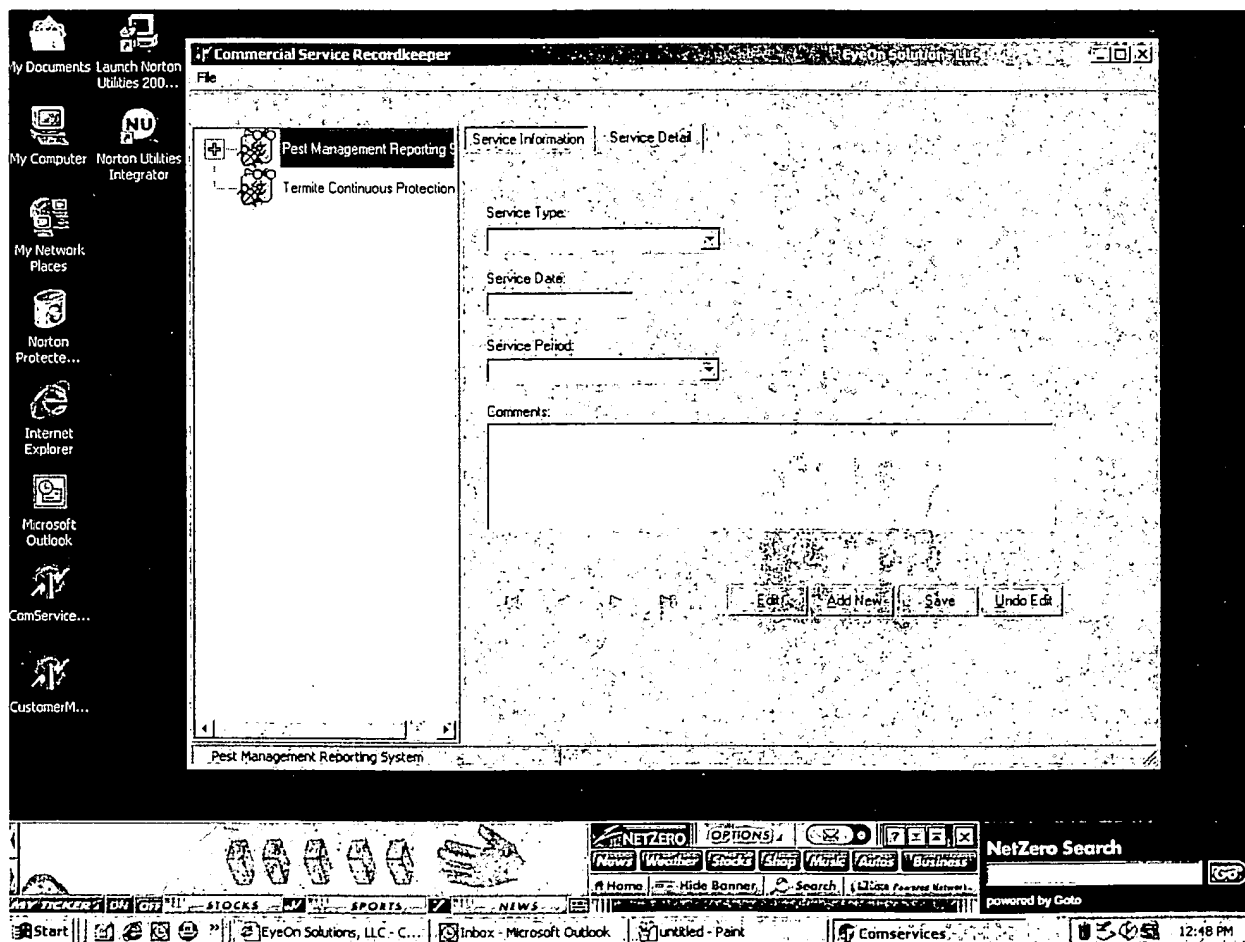


Figure 8A

13/60

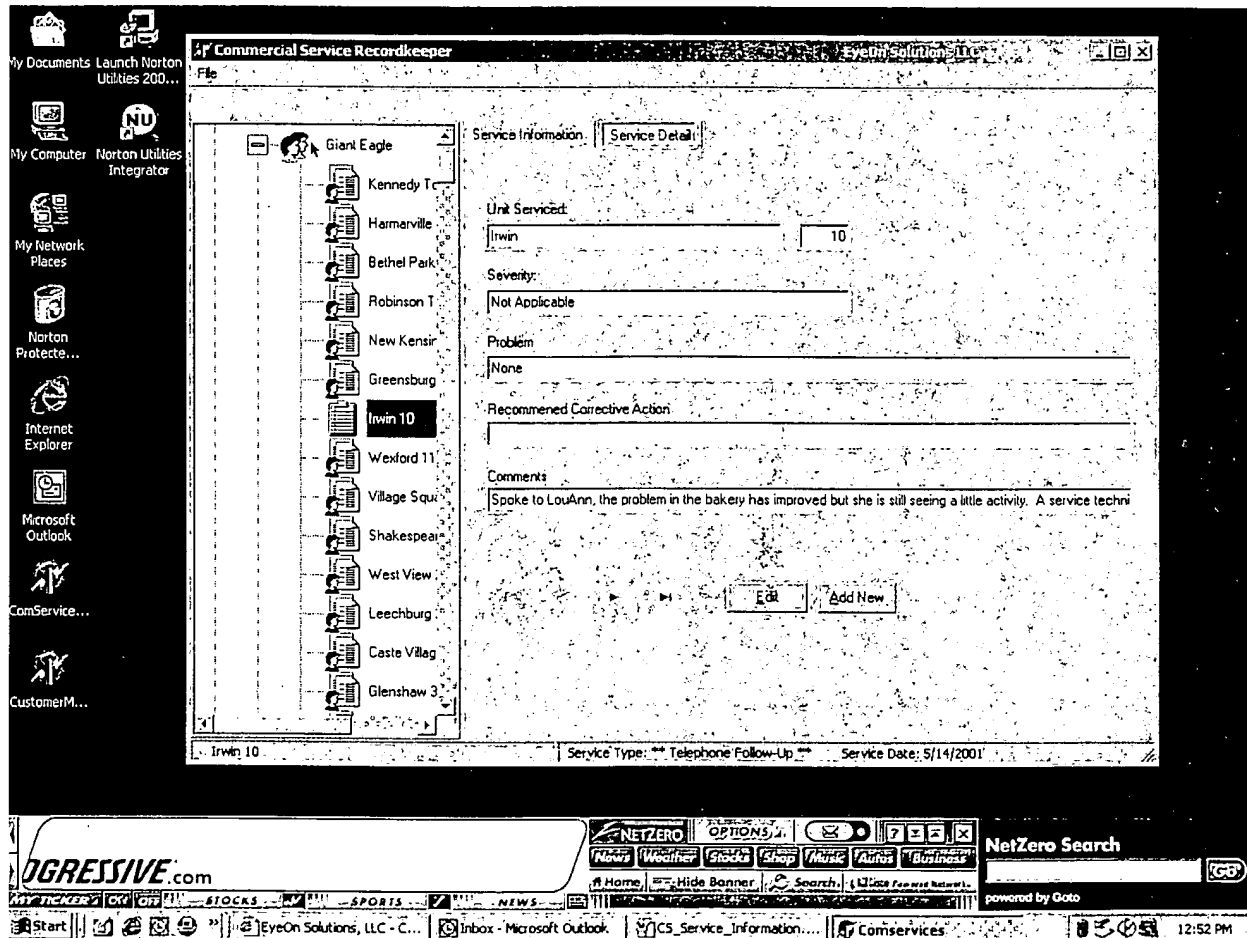


Figure 8B

14/60

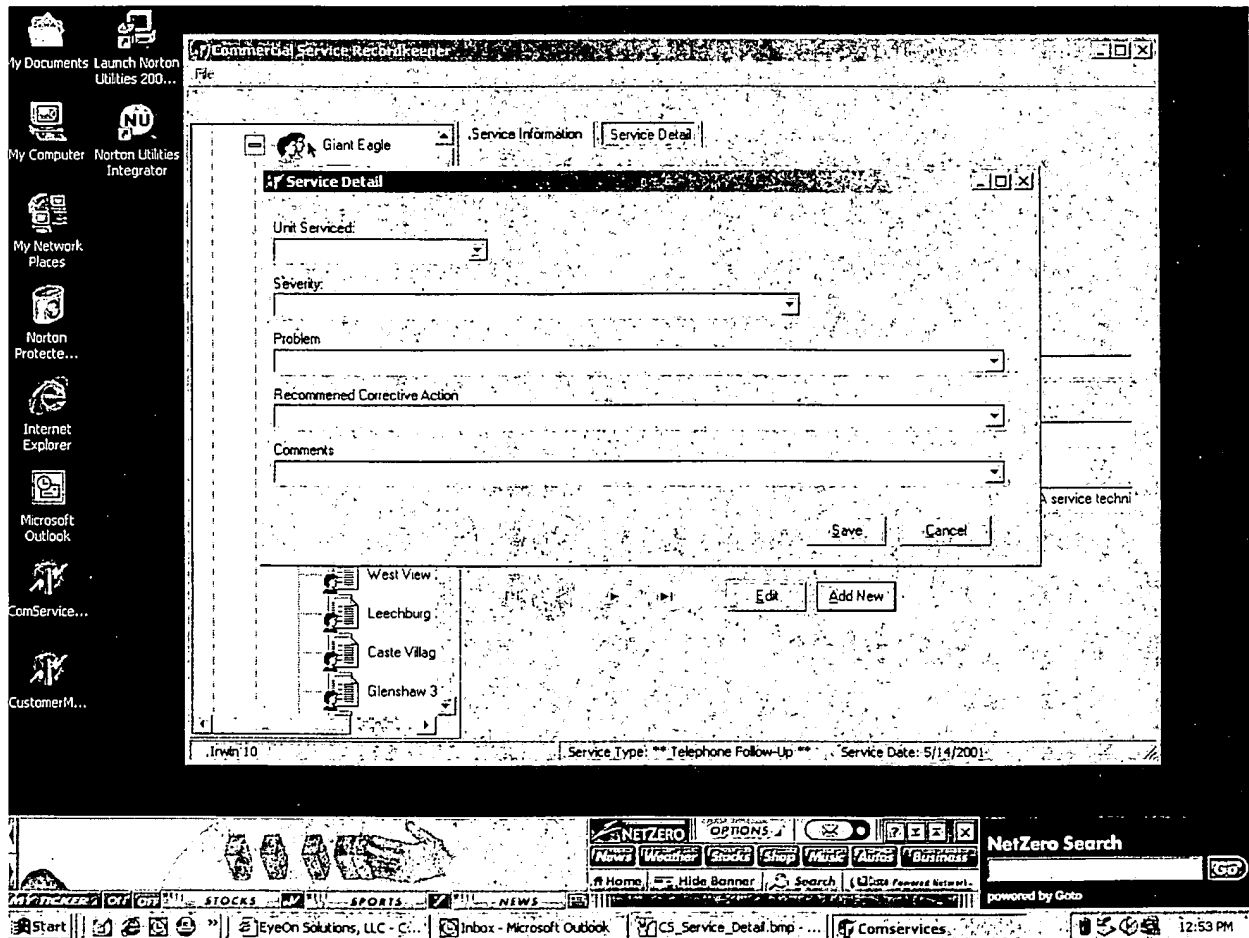


Figure 8C

15/60

My Documents Launch Norton Utilities 200...  
My Computer Norton Utilities Integrator  
My Network Places  
Norton Protecte...  
Internet Explorer  
Microsoft Outlook  
ComService...  
CustomerM...

Commercial Service Record Keeper

File

Service Information Service Detail

Service Detail

Unit Served:

Bakery-1  
Breakroom-1  
Bulk Food Aisle-1  
Dairy-1  
Damaged Product-1  
Deli-1  
Dog Food-1  
Dumpster-1  
Recommended Corrective Action

Comments

Save Cancel

West View  
Leechburg  
Caste Village  
Glenshaw 3

Edt Add New

Irwin 10 Service Type: Telephone Follow-Up Service Date: 5/14/2001

Free credit report online

NETZERO OPTIONS

News Weather Stocks Shop Music Autos Business

NetZero Search

powered by Goto

Start EyeOn Solutions, LLC - C... Inbox - Microsoft Outlook CS\_Service\_Detail\_Add... Comservices 12:54 PM

Figure 8D

16/60

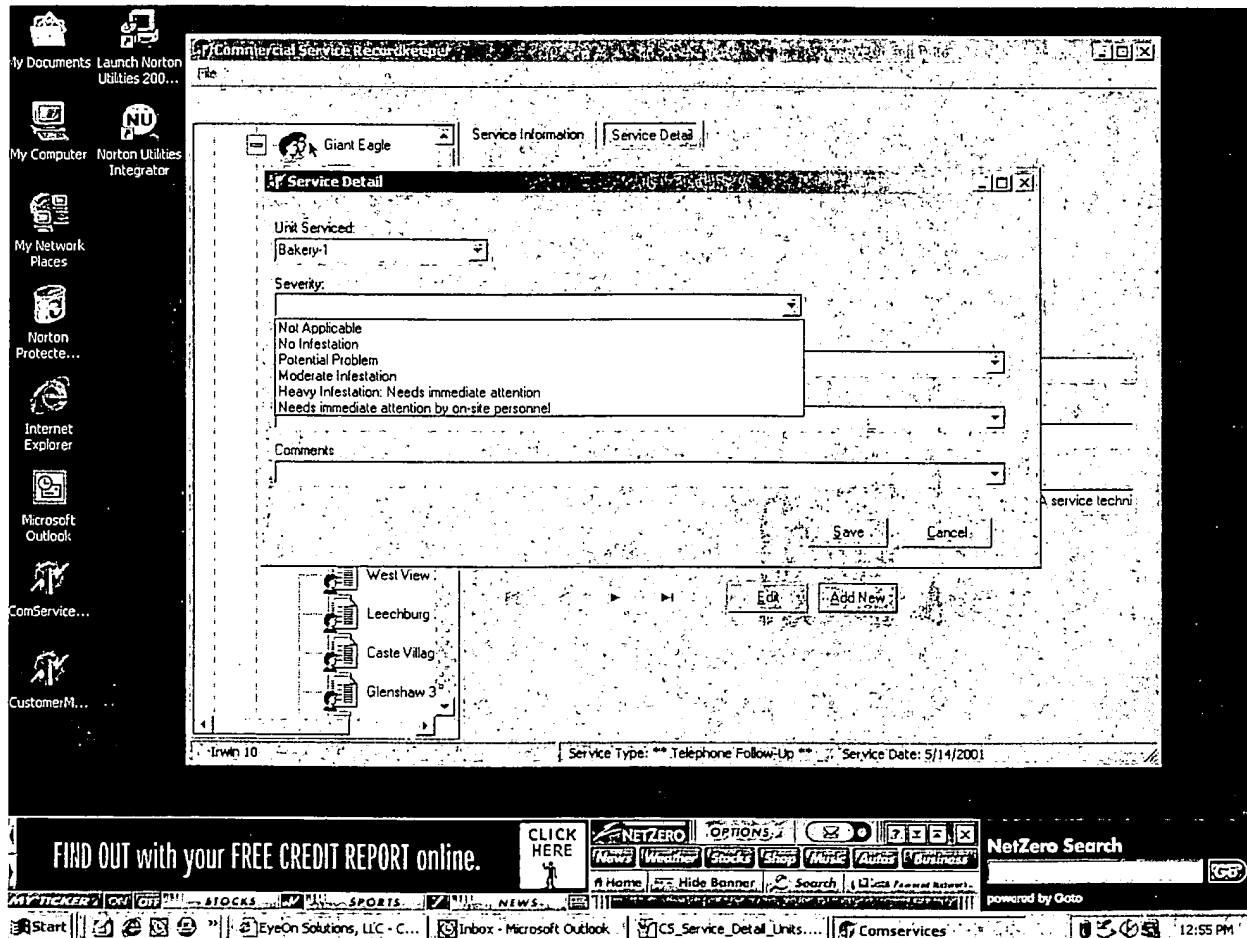


Figure 8E



17/60

My Documents Launch Norton Utilities 200...  
My Computer Norton Utilities Integrator  
My Network Places  
Norton Protecte...  
Internet Explorer  
Microsoft Outlook  
ComService...  
CustomerM...

**Commercial Service Recordkeeper**

File

Giant Eagle Service Information Service Detail

**Service Detail**

Unit Served:  
Bakery-1

Severity:  
No Infestation

Problem:  
Ants  
Carpenter Ants  
Centipedes  
Drain Flies  
Fruit Flies  
Grain Beetles  
Houseflies

Save Cancel

West View  
Leechburg  
Caste Village  
Glenshaw 3

Irwin 10

Service Type: \*\*\* Telephone Follow-Up \*\*\* Service Date: 5/14/2001

0% Intro APR\* for purchases. 30-Second Credit Decision\* 24 Hour Online Access  
\*see important terms & conditions Click here to apply now! getsmart VISA

NETZERO OPTIONS  
News Weather Stocks Shop Music Autos Business  
Home Hide Banner Search United Feature Network

NetZero Search powered by Goto

Start EyeOn Solutions, LLC - C... Inbox - Microsoft Outlook CS\_Service\_Detail\_Sever... Comservices 12:55 PM

Figure 8F

18/60

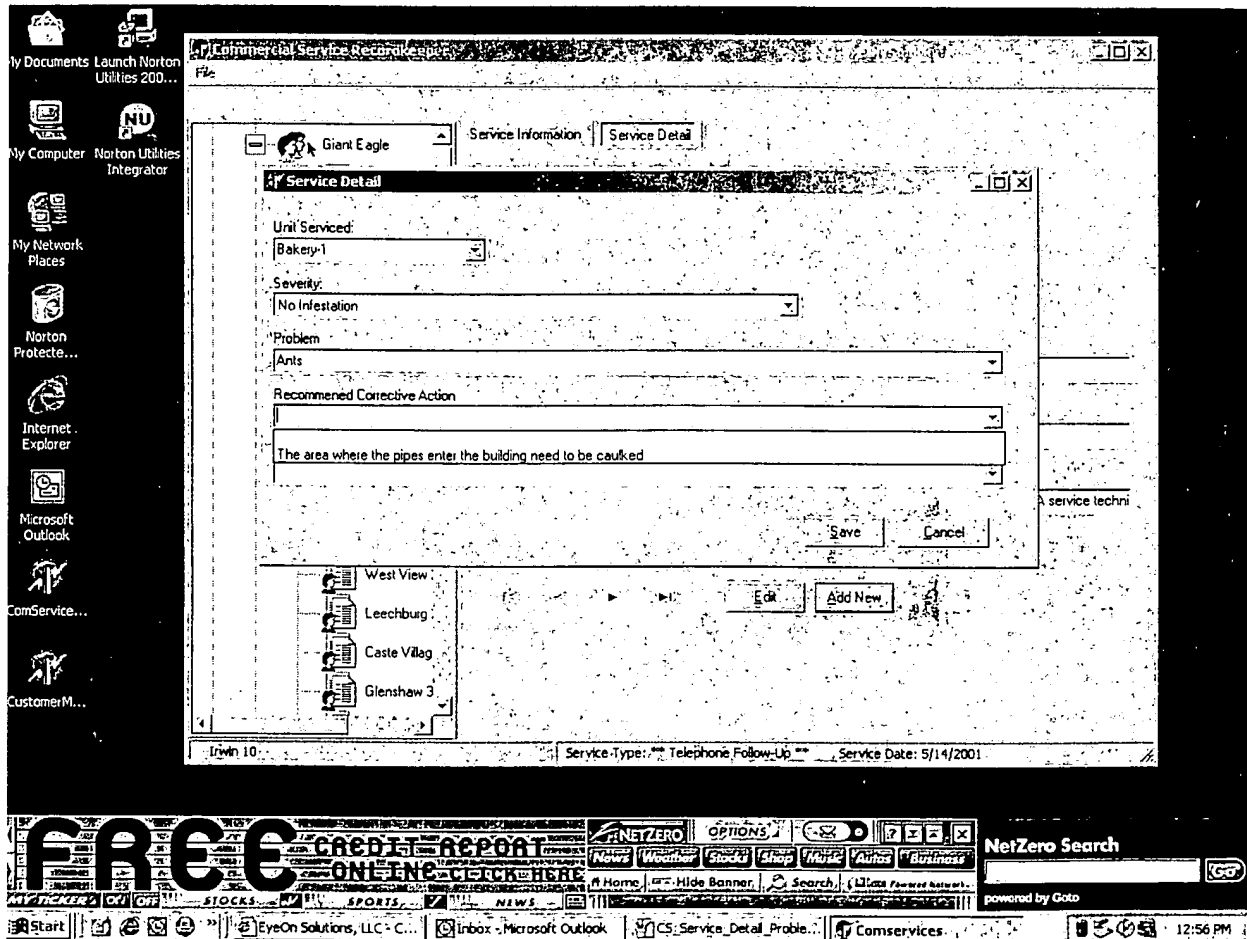


Figure 8G

[illegible]

### Figure 8H

20/60

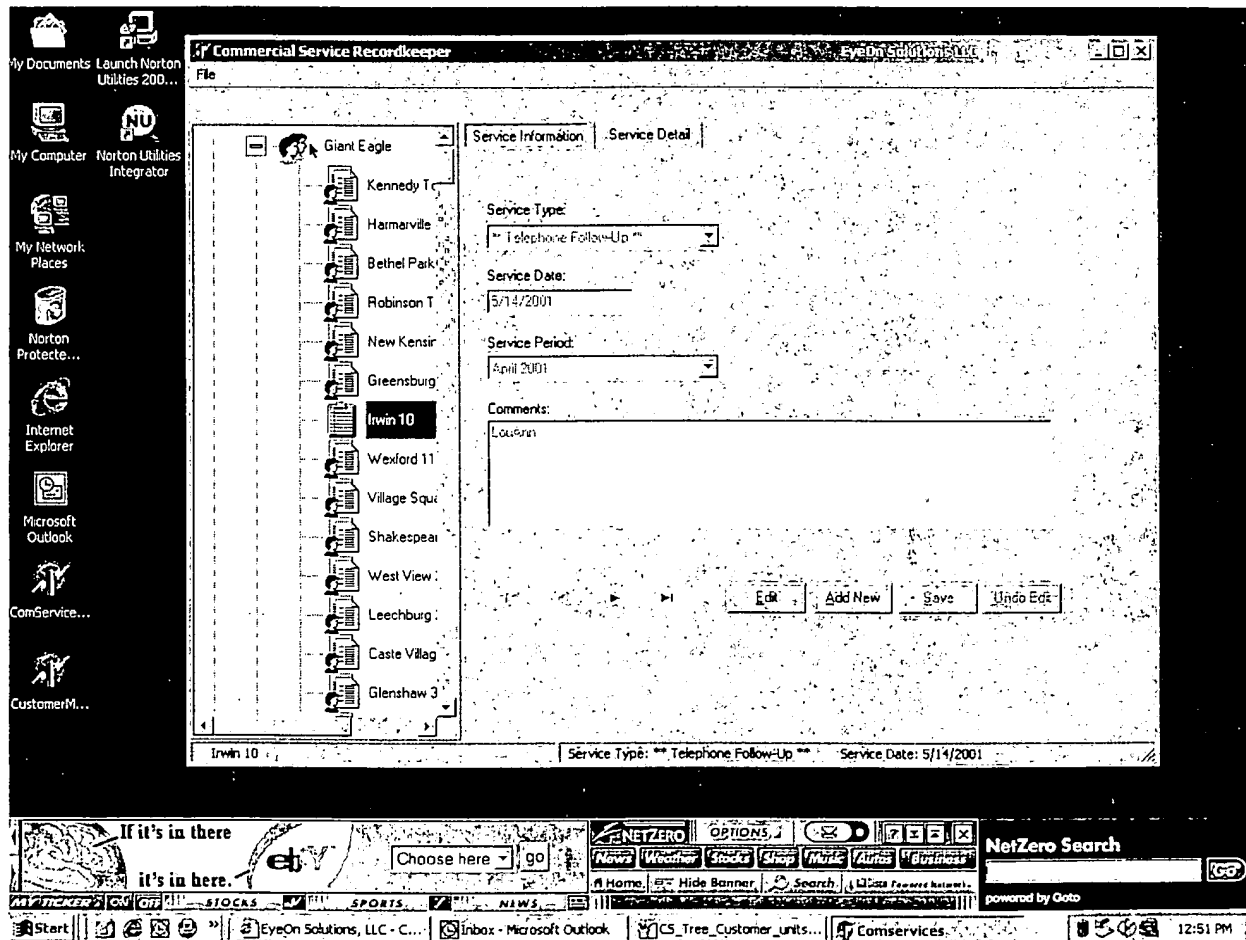


Figure 8I

21/60

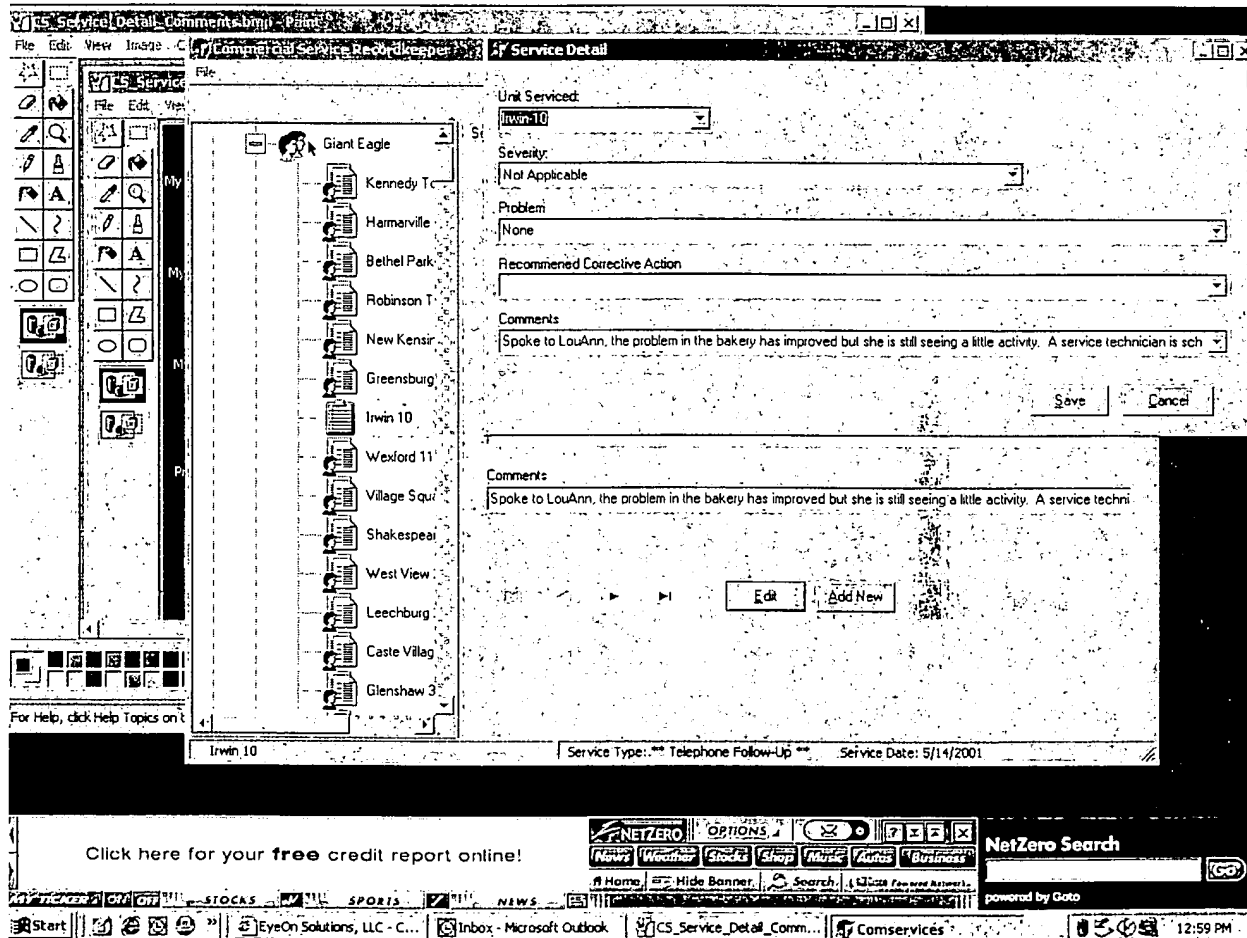


Figure 8J

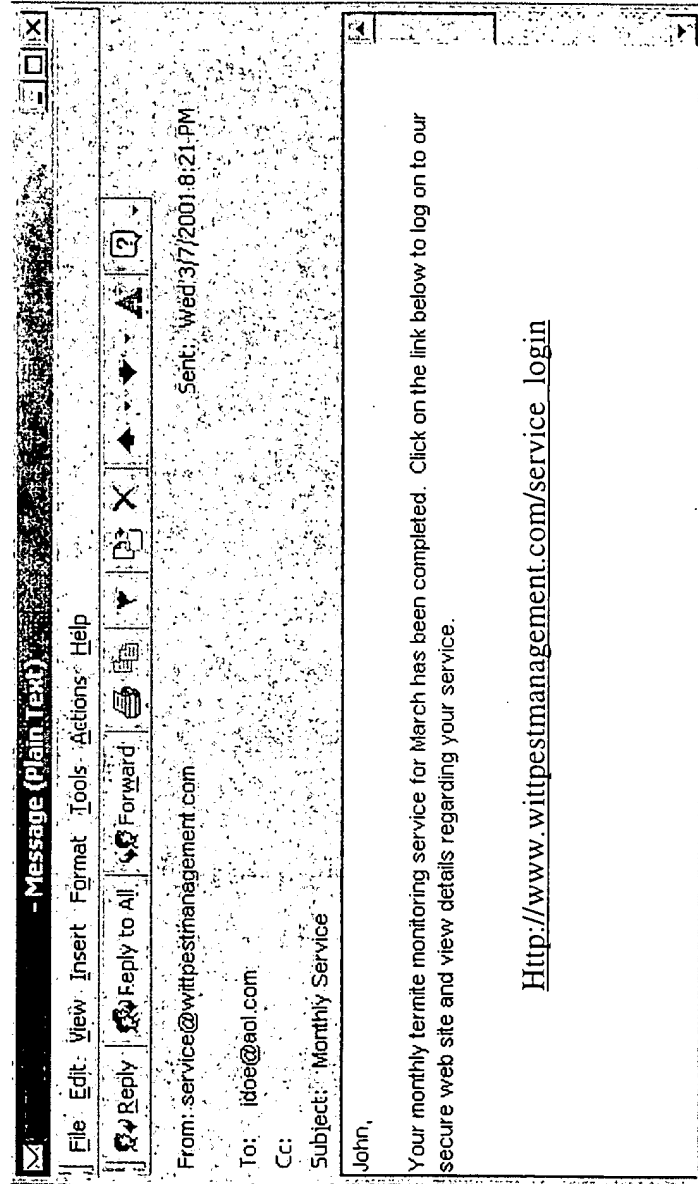


Figure 9A

The screenshot shows a Microsoft Internet Explorer window titled "EyeOn Solutions, LLC - Customer LogIn - Microsoft Internet Explorer". The address bar displays "Http://www.wittpesmanagement.com/service\_login". The page content includes the "Eye On Solutions" logo, a login form with fields for "User Name:" (containing "jdoe") and "Password:" (containing "\*\*\*\*\*"), and a "LogIn" button. Below the login form, there is a copyright notice: "Copyright 2001, Eye On Solutions, LLC. All Rights Reserved. Eye On Solutions is a patent pending process." The browser's status bar at the bottom shows "Done" and "Internet".

EyeOn Solutions, LLC - Customer LogIn - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites History

Address: Http://www.wittpesmanagement.com/service\_login

**Eye On Solutions**

User Name: jdoe

Password: \*\*\*\*\*


LogIn

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Eye On Solutions is a patent pending process.


Done Internet


Figure 9B


Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM





**WITT**  
PEST MANAGEMENT  
Termite Continuous  
Protection Plan


 **Account Status**

 **Service Schedule**

 **Building Layouts**

 **Detail Reports**

 **Send Your Comments to Witt**



# Eye On Solutions

Home  
System Admin  
Tech Providers  
Logout

318 Longwood Drive  
Pittsburgh, PA 15221

## Site Overview

Last Service Date:	March 3, 2001
Next Service Date:	May 6, 2001
First Hit Date:	June 12, 2000
Station Count:	31
Linear Footage:	145

## Provider Update

We have recently changed our name to Witt Pest Management. This helps to demonstrate our commitment to service and to our customers.

Spring marks the beginning of termite season. For more information on how to identify a termite and what to do if you see them, please [click here](#).

Figure 9C




Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM

**WITT**  
PEST MANAGEMENT  
Pest Management  
Reporting System

**Watch-Gard Systems**  
Sanitation Evaluation  
Reporting System

**SONITROL**  
Security Real-Time  
Reporting System



# Eye On Solutions

Home  
Inner Admin  
Providers  
Logout

Select the Provider System at the left  
that you would like to access at this time

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Figure 9CC

<p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p>	<div style="text-align: center;"> <h2 style="margin: 0;">Eye On Solutions</h2> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="width: 45%;"> <p><a href="#">Home</a></p> <p><a href="#">Member Admin</a></p> <p><a href="#">Member Providers</a></p> <p><a href="#">Logout</a></p> </div> <div style="width: 50%; text-align: center;"> <h3>Account Status</h3> <p>318 Longwood Drive Pittsburgh, PA 15221</p> </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 20px;"> <div style="width: 45%;"> <h4>Past Payments</h4> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Date</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>10/16/2000</td><td>\$ 59.00</td></tr> <tr><td>11/12/2001</td><td>\$ 59.00</td></tr> <tr><td>12/16/2000</td><td>\$ 59.00</td></tr> <tr><td>01/20/2001</td><td>\$ 59.00</td></tr> <tr><td>02/16/2001</td><td>\$ 59.00</td></tr> <tr><td>03/16/2000</td><td>\$ 59.00</td></tr> </tbody> </table> </div> <div style="width: 45%;"> <h4>Open Invoices</h4> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Date</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>03/10/2000</td> <td>\$ 59.00</td> </tr> </tbody> </table> </div> </div>	Date	Amount	10/16/2000	\$ 59.00	11/12/2001	\$ 59.00	12/16/2000	\$ 59.00	01/20/2001	\$ 59.00	02/16/2001	\$ 59.00	03/16/2000	\$ 59.00	Date	Amount	03/10/2000	\$ 59.00
Date	Amount																		
10/16/2000	\$ 59.00																		
11/12/2001	\$ 59.00																		
12/16/2000	\$ 59.00																		
01/20/2001	\$ 59.00																		
02/16/2001	\$ 59.00																		
03/16/2000	\$ 59.00																		
Date	Amount																		
03/10/2000	\$ 59.00																		

**WITT**  
PEST MANAGEMENT  
Termite Continuous  
Protection Plan

[Account Status](#)

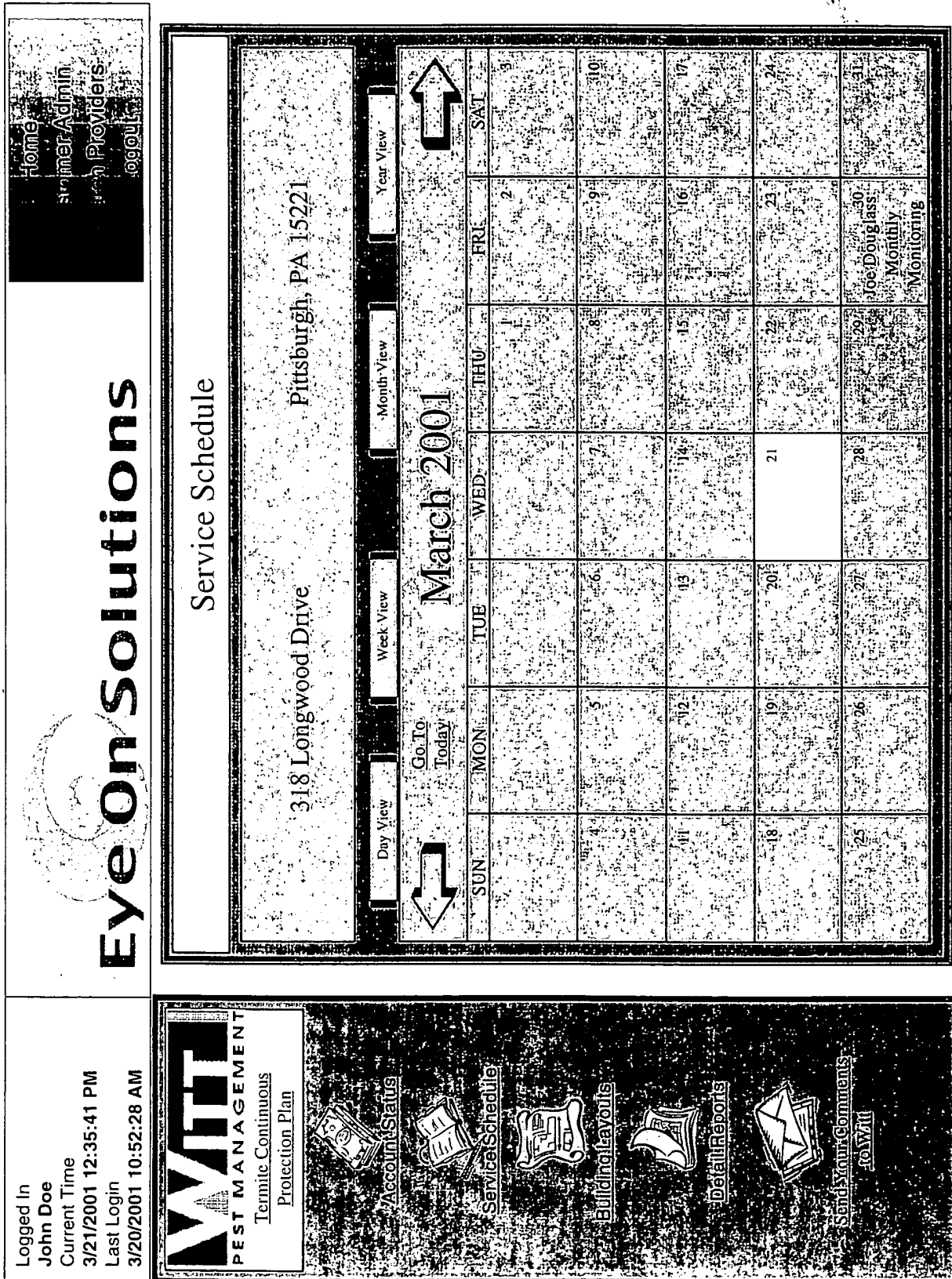
[Service Schedule](#)

[Building Layouts](#)

[Detail Reports](#)

[Send Your Comments to Witt](#)

Figure 9D



705207" 4422E660

Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM

**WITT**  
PEST MANAGEMENT  
Termite Continuous  
Protection Plan

Account Status  
Service Schedule  
Building Layouts  
Detail Reports  
Send Your Comments  
to Witt

Home  
System Admin  
Arch Providers  
Logout

**Eye On Solutions**

Building Layout

318 Longwood Drive  
Pittsburgh, PA 15221

Rear Deck

Front Porch

Figure 9F

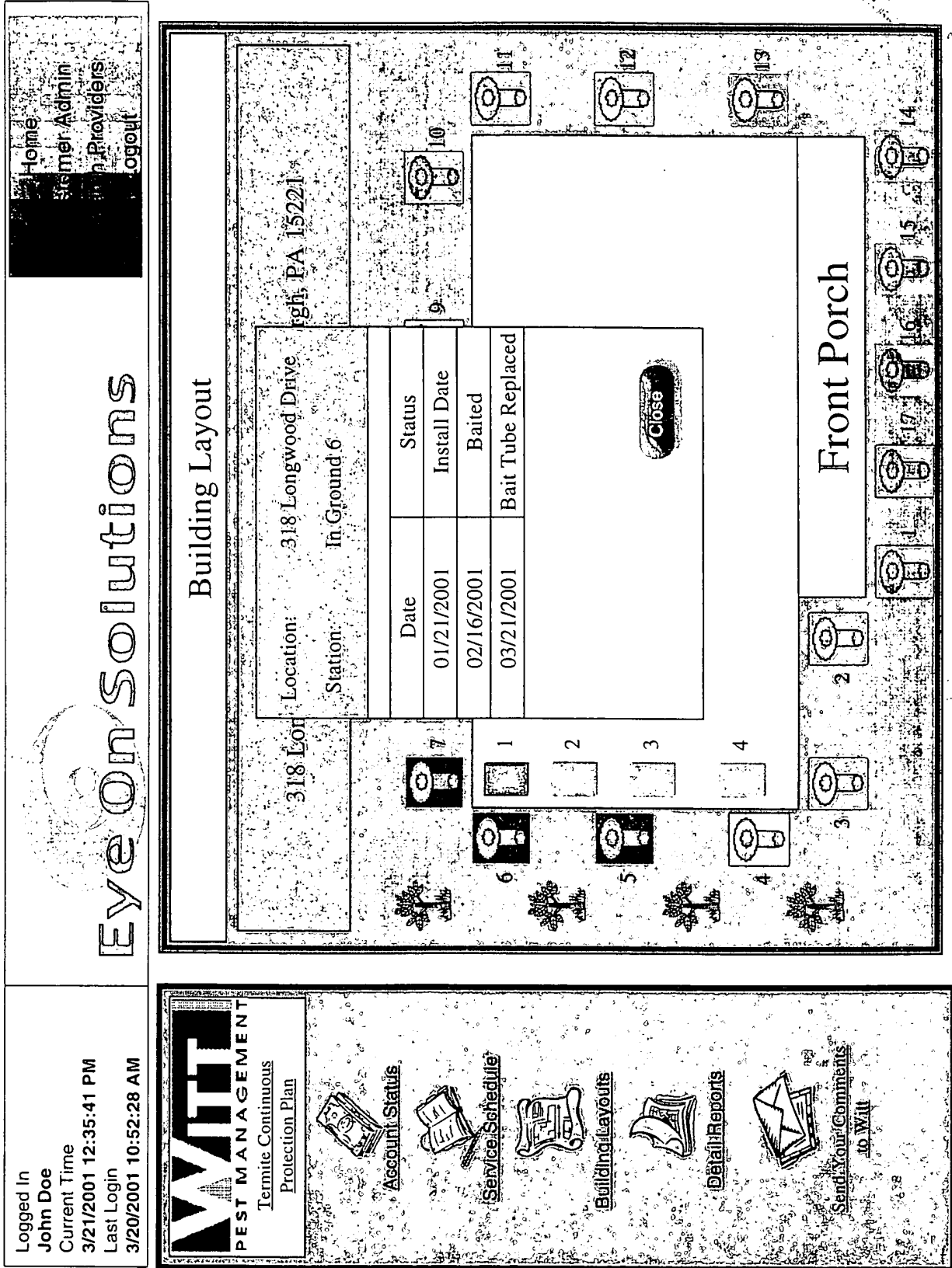


Figure 9G

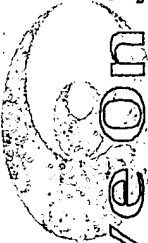





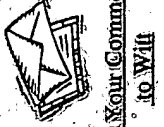
<p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p>	<p> <b>Eye On Solutions</b></p> <p>Home Customer Admin New Providers Logout</p>												
<div data-bbox="414 1543 592 1879">  <p><b>WATT</b> PEST MANAGEMENT Termite Continuous Protection Plan</p> </div> <div data-bbox="609 1627 690 1795">  <p>Account Status</p> </div> <div data-bbox="722 1627 836 1816">  <p>Service Schedule</p> </div> <div data-bbox="852 1627 982 1837">  <p>Building Layouts</p> </div> <div data-bbox="998 1627 1128 1795">  <p>Detail Reports</p> </div> <div data-bbox="1161 1606 1323 1837">  <p>Send Your Comments to WATT</p> </div>													
<div data-bbox="414 304 657 1522"> <p><b>Detail Report</b></p> <p>3118 Longwood Drive Pittsburgh, PA 15221</p> </div> <div data-bbox="690 304 1112 1522"> <p><b>Detail Report - Enter Report Criteria</b></p> <table border="1"> <tr> <td>Property:</td> <td><input type="text"/></td> <td>Station:</td> <td><input type="text"/></td> </tr> <tr> <td>Service Period:</td> <td><input type="text"/></td> <td>Service Date Range:</td> <td><input type="text"/> to <input type="text"/></td> </tr> <tr> <td colspan="2" style="text-align: center;"><input type="button" value="SUBMIT"/></td> <td colspan="2" style="text-align: center;"><input type="button" value="RESET"/></td> </tr> </table> </div>		Property:	<input type="text"/>	Station:	<input type="text"/>	Service Period:	<input type="text"/>	Service Date Range:	<input type="text"/> to <input type="text"/>	<input type="button" value="SUBMIT"/>		<input type="button" value="RESET"/>	
Property:	<input type="text"/>	Station:	<input type="text"/>										
Service Period:	<input type="text"/>	Service Date Range:	<input type="text"/> to <input type="text"/>										
<input type="button" value="SUBMIT"/>		<input type="button" value="RESET"/>											

Figure 9H

Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM

WV/TTT  
PEST MANAGEMENT  
Termite Continuous  
Protection Plan

Account Status

Service Schedule

Building Layouts

Detail Reports

Send Your Comments  
to Will

Eye On Solutions

Home  
Customer Admin  
Search Providers  
Logout

Detail Report

318 Longwood Drive  
Pittsburgh, PA 15221

Detail Report - Enter Report Criteria

Property:  
Service Period:  
Station:  
Service  
Date Range:

SUBMIT


RESET

In Ground 1  
In Ground 2  
In Ground 3  
In Ground 4  
In Ground 5  
In Ground 6  
In Ground 7

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Figure 9I

Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM




# Eye On Solutions


Home


Customer Admin


Search Providers


Logout


**WATT**  
PEST MANAGEMENT  
Termite Continuous  
Protection Plan

Account Status

Service Schedule

Building Layouts

Detail Reports

Send Your Comments  
to Watt

Detail Report

318 Longwood Drive

Pittsburgh, PA 15221

Detail Report - Enter Report Criteria

Property:

Service Period:

Station:

Service Date Range:  to

In Ground

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Figure 9J



# Witt Pest Management

3/23/2001 10:34:31 AM

## Termite Continuous Protection Plan DETAIL REPORT

318 Longwood Drive Pittsburgh, PA 15221

Close

33/60

Station In Ground No. 6			
Service Type: Continuous Protection		Service Date: 01/21/2001	Service Period: February 2001
Unit	Value	Status	Condition of Termites
In Ground 6	1	Install Date	N/A
Station In Ground No. 6			
Service Type: Continuous Protection		Service Date: 02/16/2001	Service Period: March 2001
Unit	Value	Status	Condition of Termites
In Ground 6	3	First Hit	Active
In Ground 6	3	Baited	N/A
Station In Ground No. 6			
Service Type: Continuous Protection		Service Date: 03/21/2001	Service Period: March 2001
Unit	Value	Status	Condition of Termites
In Ground 6	2	Bait tube replaced	Termites changing color to milky white.
Station In Ground No. 6			
Service Type: Continuous Protection		Service Date: 03/21/2001	Service Period: March 2001
Unit	Value	Status	Condition of Termites
In Ground 6	2	Bait tube replaced	Termites changing color to milky white.

Figure 9K

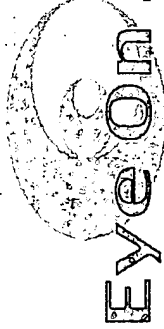








<div>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</div>	<div><h1>Eye On Solutions</h1></div> <div><a href="#">Home</a> <a href="#">Owner Admin</a> <a href="#">Tech Providers</a> <a href="#">Logout</a></div>
<div><b>WMT</b> <b>PEST MANAGEMENT</b> <u>Termite Continuous</u> <u>Protection Plan</u></div> <div> <a href="#">Account Status</a>  <a href="#">Service Schedule</a>  <a href="#">Building Layouts</a>  <a href="#">Detail Reports</a>  <a href="#">Send Your Comments to WMT</a></div>	
<div>318 Longwood Drive Pittsburgh, PA 15221</div> <div>Enter your comments and click send</div> <div><div>Subject: <input type="text"/></div><div>Message: <input type="text"/></div><div><input type="button" value="SUBMIT"/> <input type="button" value="RESET"/></div></div>	


Figure 9L

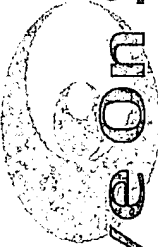
Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM

**WITT**  
PEST MANAGEMENT  
Pest Management  
Reporting System

  
Group Administration

  
Email Administration

  
User Administration

  
**Eye On Solutions**

[Home](#)  
[User Admin](#)  
[Providers](#)  
[Logout](#)

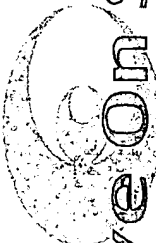
**Customer Administration**

You can use this interface to administer your sites.

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Figure 10A


Home  
Main  
Admin  
Providers  
Logout


**Eye On Solutions**

Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM

**WITT**  
PEST MANAGEMENT  
Pest Management  
Reporting System

**Group Administration**

**Email Administration**

**User Administration**

**Customer Administration**

**Group Administration**

Groups:

Regions

101

102

103

104

105

Create New Group Type

Create New Group

Edit Selected Group

Rename Selected Group Type

Figure 10B

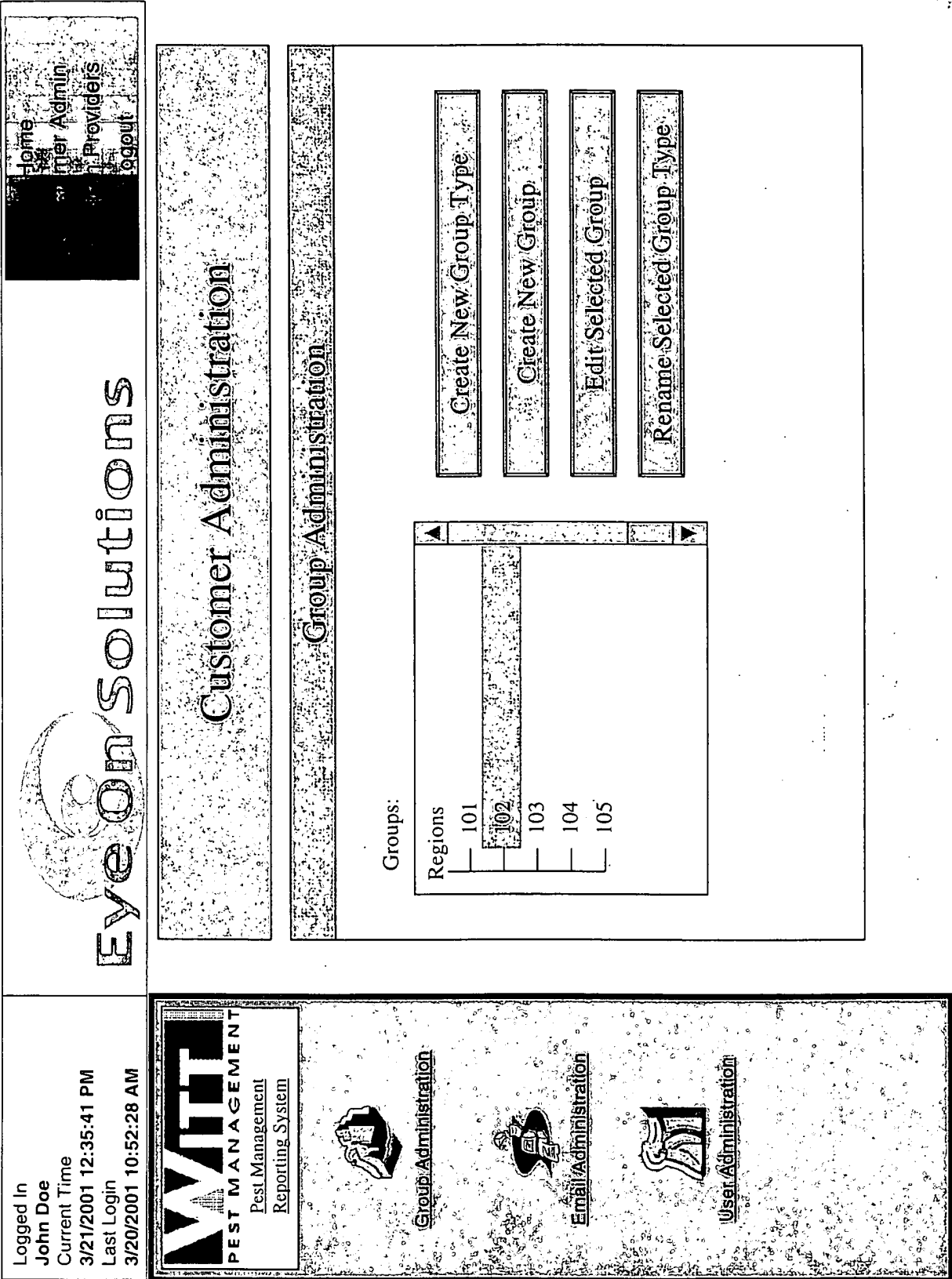





Figure 10C

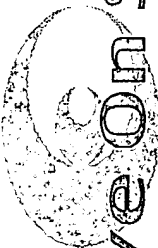
Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM

**WITT**  
PEST MANAGEMENT  
Pest Management  
Reporting System

  
Group Administration

  
Email Administration

  
User Administration

**Eye On Solutions**

Home  
Home Admin  
In Providers  
Logout

**Customer Administration**

**Group Administration**

Group Name:  
102

Available Units:

Stores

10: Georgetown

Departments

Bakery

Deli

Prepared Foods

15: Arlington

Departments

Selected Units:

Stores

20: Clarendon

Departments

Bakery

Deli

Prepared Foods

25: Rockville

Departments

SUBMIT

RESET

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Figure 10D

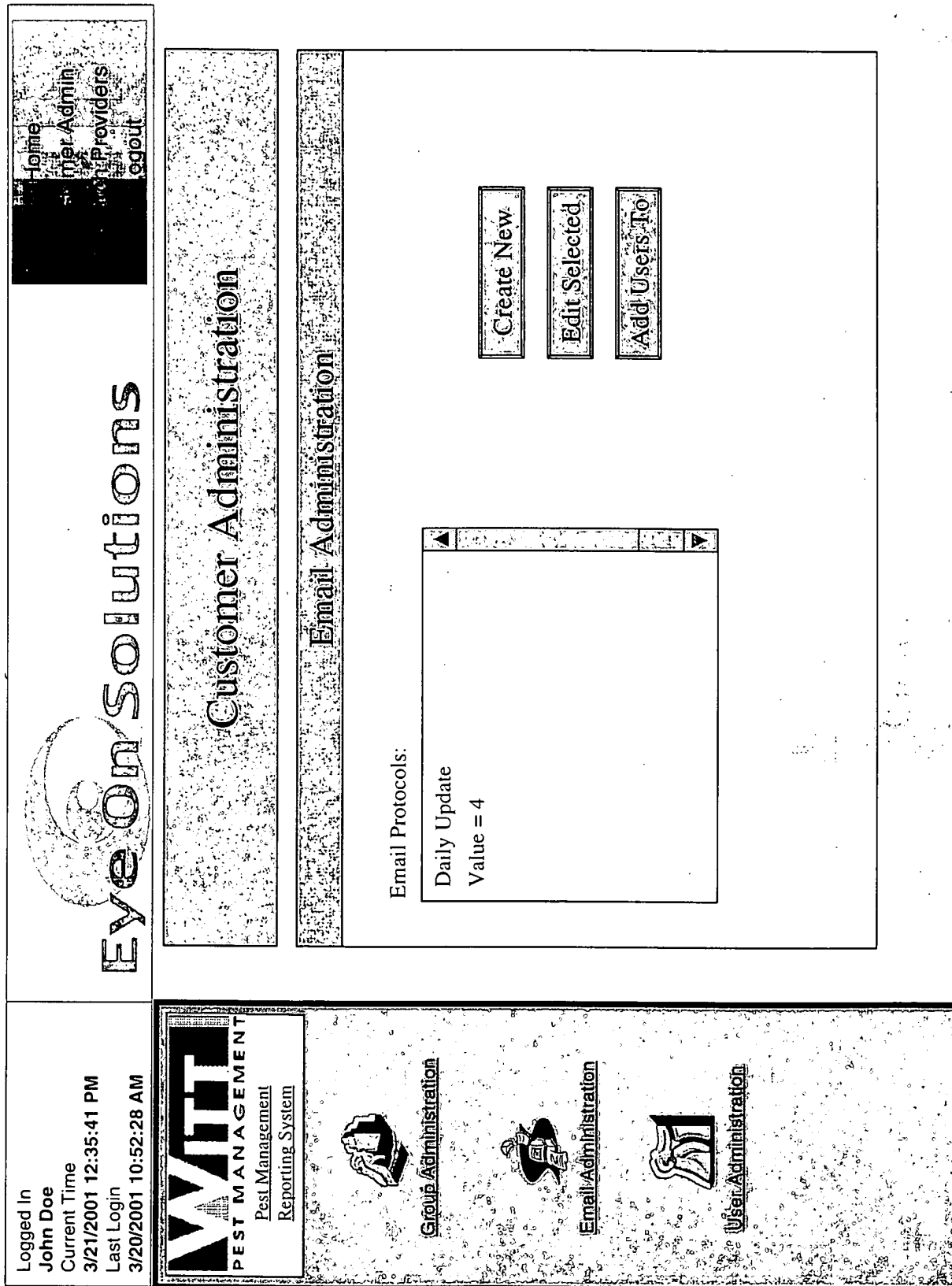


Figure 10E


<p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p>	 <p><b>Eye On Solutions</b></p>	<p>Home Admin Providers Logout</p>
<p><b>Customer Administration</b></p>		
<p><b>Email Administration</b></p>		
<p>Email Protocols: <u>Weekly Summary</u></p>		
Frequency:	<input type="text"/>	Day: <input type="text"/>
Trigger:	<input type="text"/>	Value: <input type="text"/>
		<input type="button" value="SUBMIT"/> <input type="button" value="RESET"/>

Figure 10F





<p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p>	 <h1 style="margin: 0;">Eye On Solutions</h1>	<a href="#">Home</a> <a href="#">Customer Admin</a> <a href="#">User Providers</a> <a href="#">Logout</a>
<h2 style="margin: 0;">Customer Administration</h2>		
<h3 style="margin: 0;">Email Administration</h3>		
<p>Email Protocols: <span style="border: 1px solid black; padding: 2px;">Weekly Summary</span></p> <div style="display: flex; justify-content: space-between; margin-top: 20px;"> <div style="width: 30%;"> <p>Frequency:</p> <div style="border: 1px solid black; padding: 2px; display: flex; align-items: center;"> <span style="font-size: 0.8em;">▼</span> <div style="margin: 0 5px;">Any Daily Weekly Monthly</div> <span style="font-size: 0.8em;">▲</span> </div> </div> <div style="width: 30%;"> <p>Day:</p> <div style="border: 1px solid black; width: 100px; height: 20px;"></div> </div> <div style="width: 30%;"> <p>Value:</p> <div style="border: 1px solid black; width: 100px; height: 20px;"></div> </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 20px;"> <div style="width: 30%;"> <p>Trigger:</p> <div style="border: 1px solid black; width: 100px; height: 20px;"></div> </div> <div style="width: 30%; text-align: center;"> <div style="border: 1px solid black; padding: 5px; width: 100px; margin: 0 auto;">SUBMIT</div> <div style="border: 1px solid black; padding: 5px; width: 100px; margin: 5px auto;">RESET</div> </div> </div>		

Figure 10G

Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM



**Eye On Solutions**

Home  
Main Admin  
IP Providers  
Logout

**Customer Administration**

**Email Administration**

Email Protocols: **Weekly Summary**

Frequency:

Day:

Trigger:

Value:

**WITT**  
PEST MANAGEMENT  
Pest Management  
Reporting System

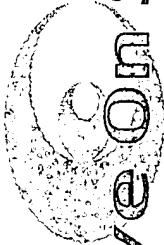
**Group Administration**


**Email Administration**

**User Administration**


Figure 10H

FOOT-THREE


<p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p>	<div style="text-align: center;">  <h1 style="margin: 0;">Eye On Solutions</h1> </div> <div style="text-align: right; padding-top: 10px;"> <a href="#">Home</a>  <a href="#">Admin</a>  <a href="#">Providers</a>  <a href="#">Logout</a> </div>
<h2 style="margin: 0;">Customer Administration</h2>	
<h2 style="margin: 0;">Email Administration</h2>	
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p>Email Protocols: <span style="float: right;">Weekly Summary</span></p> </div> <div style="display: flex; justify-content: space-between;"> <div> <p>Frequency: <span style="border: 1px solid black; padding: 2px 10px;">Weekly</span></p> <p>Trigger: <span style="border: 1px solid black; padding: 2px 10px;">Any</span>  <span style="border: 1px solid black; padding: 2px 10px;">Group</span>  <span style="border: 1px solid black; padding: 2px 10px;">Unit</span>  <span style="border: 1px solid black; padding: 2px 10px;">Value</span></p> </div> <div> <p>Day: <span style="border: 1px solid black; padding: 2px 10px;">Every Monday begin 3/26/01</span></p> <p>Value: <span style="border: 1px solid black; padding: 2px 10px;"></span></p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <span style="border: 1px solid black; padding: 5px 15px;">SUBMIT</span> <span style="border: 1px solid black; padding: 5px 15px;">RESET</span> </div>	




**WITT**  
PEST MANAGEMENT  
Pest Management  
Reporting System



Group Administration



Email Administration



User Administration

Figure 10I

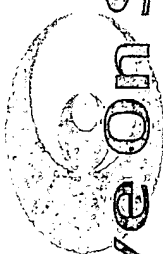




<div>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</div>		<div> <b>Eye On Solutions</b></div>		<div>Home Admin Providers Logout</div>	
<div> <b>WITT</b> PEST MANAGEMENT Pest Management Reporting System</div>					
<div> Group Administration</div>					
<div> Email Administration</div>					
<div> User Administration</div>					
<div><b>Customer Administration</b></div>					
<div><b>Email Administration</b></div>					
<div>Email Protocols: <input type="button" value="Weekly Summary"/></div>					
<div>Frequency:</div>		<div><input type="button" value="Weekly"/></div>	<div>Day:</div>	<div><input type="button" value="Every Monday begin 3/26/01"/></div>	
<div>Trigger:</div>		<div><input type="button" value="Group"/></div>	<div>Value:</div>	<div><input type="button" value="Region: 101"/></div>	
		<div><input type="button" value="SUBMIT"/></div>		<div><input type="button" value="RESET"/></div>	

Figure 10J

105207" 44228660








<p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p>	 <p><b>Eye On Solutions</b></p> <p>Home Customer Admin Providers Logout</p>
<div data-bbox="402 1549 581 1885">  <p><b>WITT</b> PEST MANAGEMENT Pest Management Reporting System</p> </div> <div data-bbox="620 1675 717 1780">  <p>Group Administration</p> </div> <div data-bbox="824 1675 922 1780">  <p>Email Administration</p> </div> <div data-bbox="1010 1675 1107 1780">  <p>User Administration</p> </div>	
<div data-bbox="402 331 548 1539"> <p><b>Customer Administration</b></p> </div> <div data-bbox="565 331 630 1539"> <p><b>User Administration</b></p> </div> <div data-bbox="646 331 1399 1539"> <p><a href="#">Add Users</a></p> <p><a href="#">Edit Users</a></p> <p><a href="#">Reset User Passwords</a></p> </div>	


Figure 10K

Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM

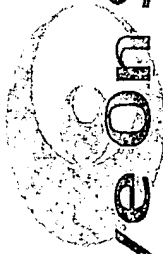
WITT  
PEST MANAGEMENT  
Pest Management  
Reporting System

  
Group Administration

  
Email Administration

  
User Administration

Home  
System Admin  
System Providers  
Logout

  
**Eye On Solutions**

**Customer Administration**

**User Administration**

User Information	Groups Assignments	Functional Areas	Email Notification
UserName: <input type="text"/>		Email Address: <input type="text"/>	<input type="text"/>
First Name: <input type="text"/>		Last Name: <input type="text"/>	
Address 1: <input type="text"/>			
Address 2: <input type="text"/>			
City: <input type="text"/>		State: <input type="text"/>	Zip: <input type="text"/>
Phone: <input type="text"/>		Fax: <input type="text"/>	
Mobile: <input type="text"/>		Pager: <input type="text"/>	
<input type="button" value="SUBMIT"/>		<input type="button" value="RESET"/>	

\* Entries marked in Red are required.

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Figure 10L


Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM				Home Site Admin Providers Logout	
<h2 style="text-align: center;">Eye On Solutions</h2>					
<h3 style="text-align: center;">Customer Administration</h3>					
<h4 style="text-align: center;">User Administration</h4>					
User Information		Groups Assignments		Functional Areas	
Email Notification					
User Name: <input type="text" value="jdoe"/>		Email Address: <input type="text" value="jdoe@aol.com"/>			
First Name: <input type="text" value="John"/>		Last Name: <input type="text" value="Doe"/>			
Address 1: <input type="text" value="Store #35"/>					
Address 2: <input type="text" value="123 Main Street"/>					
City: <input type="text" value="Pittsburgh"/>		State: <input type="text" value="PA"/>		Zip: <input type="text" value="15217"/>	
Phone: <input type="text" value="412-555-1234"/>		Fax: <input type="text" value="412-555-4321"/>			
Mobile: <input type="text"/>		Pager: <input type="text"/>			
<input type="button" value="SUBMIT"/>		<input type="button" value="RESET"/>			
* Entries marked in Red are required.					

Figure 10M

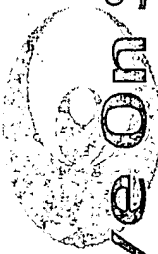
<p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p>	 <p><b>Eye On Solutions</b></p> <p>Home Customer Admin Providers Logout</p>															
<p><b>WITT</b> PEST MANAGEMENT Pest Management Reporting System</p>																
<p><b>Customer Administration</b></p>																
<p><b>User Administration</b></p>																
<p>Are you sure that you want to submit this new user? Review the user information that you submitted below and click yes to submit. After you accept this information, the system will generate a random password for this user and send an email to the email address provided instructing the user to log in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password.</p> <table border="1" data-bbox="938 420 1101 1365"> <tr> <td>UserName: jdoe</td> <td>Address 1: Store #35</td> <td>Phone: 412-555-1234</td> </tr> <tr> <td>First Name: John</td> <td>Address 2: 123 Main Street</td> <td>Fax: 412-555-4321</td> </tr> <tr> <td>Last Name: Doe</td> <td>City: Pittsburgh</td> <td>Mobile: N/A</td> </tr> <tr> <td>Email: jdoe@aol.com</td> <td>State: PA</td> <td>Pager: N/A</td> </tr> <tr> <td></td> <td>Zip: 15217</td> <td></td> </tr> </table> <p>YES NO</p>		UserName: jdoe	Address 1: Store #35	Phone: 412-555-1234	First Name: John	Address 2: 123 Main Street	Fax: 412-555-4321	Last Name: Doe	City: Pittsburgh	Mobile: N/A	Email: jdoe@aol.com	State: PA	Pager: N/A		Zip: 15217	
UserName: jdoe	Address 1: Store #35	Phone: 412-555-1234														
First Name: John	Address 2: 123 Main Street	Fax: 412-555-4321														
Last Name: Doe	City: Pittsburgh	Mobile: N/A														
Email: jdoe@aol.com	State: PA	Pager: N/A														
	Zip: 15217															

Figure 10N




Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM


WMT

PEST MANAGEMENT


Pest Management  
Reporting System



Group Administration



Email Administration



User Administration

Eye On Solutions

Home  
Admin  
Providers  
Logout

Customer Administration

User Administration

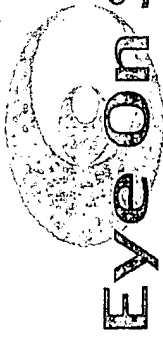
Select a user to edit:

SUBMIT


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Figure 100


Home  
Admin  
Providers  
Logout


**Eye On Solutions**

Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM

**WITT**  
PEST MANAGEMENT  
Pest Management  
Reporting System

  
Group Administration

  
Email Administration

  
User Administration

Customer Administration

User Administration

Select a user to edit:

John Doe

Joe Smith

Harry Time


Figure 10P

Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM


WITT

PEST MANAGEMENT


Pest Management  
Reporting System




Group Administration



Email Administration



User Administration



Eye On Solutions

Home

Customer Admin

System Providers

About

Customer Administration

User Administration

Select a user to edit:

▼

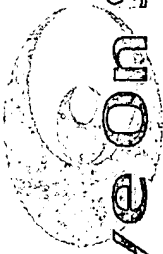
John Doe

SUBMIT

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Figure 10Q


Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM





**Eye On Solutions**

Home  
Admin  
Providers  
Logout

**WITT**  
PEST MANAGEMENT  
Pest Management  
Reporting System

 [Group Administration](#)

 [Email Administration](#)

 [User Administration](#)

**Customer Administration**


**User Administration**

User Information	Groups Assignments	Functional Areas	Email Notification
<p>UserName: <input type="text" value="jdoe"/></p> <p>First Name: <input type="text" value="John"/></p> <p>Address 1: <input type="text" value="Store #35"/></p> <p>Address 2: <input type="text" value="123 Main Street"/></p> <p>City: <input type="text" value="Pittsburgh"/></p> <p>Phone: <input type="text" value="412-555-1234"/></p> <p>Mobile: <input type="text"/></p>	<p>Email Address: <input type="text" value="jdoe@aol.com"/></p> <p>Last Name: <input type="text" value="Doe"/></p>	<p>State: <input type="text" value="PA"/> Zip: <input type="text" value="15217"/></p> <p>Fax: <input type="text" value="412-555-4321"/></p> <p>Pager: <input type="text"/></p>	<p><input type="text" value="1234"/></p>

\* Entries marked in Red are required.

Figure 10R

Logged In  
 John Doe  
 Current Time  
 3/21/2001 12:35:41 PM  
 Last Login  
 3/20/2001 10:52:28 AM



**Eye On Solutions**

[Home](#)  
[mer Admin](#)  
[Providers](#)  
[Logout](#)

**Customer Administration**

**User Administration**

User Information	Groups Assignments	Functional Areas	Email Notification
------------------	--------------------	------------------	--------------------

User: Doë John

Available Groups:

Region 101  
Region 102  
Region 103  
Region 105

Selected Groups:

Region 104

\* Entries marked in Red are required.


**WMT**  
 PEST MANAGEMENT  
 Pest Management  
 Reporting System


[Group Administration](#)


[Email Administration](#)


[User Administration](#)

Figure 10S

Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM

WMT  
PEST MANAGEMENT  
Pest Management  
Reporting System

Group Administration

Email Administration

User Administration

Home  
Admin  
Providers  
Logout

Eye On Solutions

Customer Administration

User Administration

User InformationGroups AssignmentsFunctional AreasEmail Notification

User:

Doee John

Available Functions:

User AdministrationGroup AdministrationEmail AdministrationPre-configured Detail ReportUser Defined Detail ReportSend Comments

Selected Functions:

SUBMIT

RESET

\* Entries marked in Red are required.

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Figure 10T

Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM

WITT  
PEST MANAGEMENT  
Pest Management  
Reporting System

Group Administration

Email Administration

User Administration

Home  
Admin  
Providers  
Logout

Eye On Solutions

Customer Administration

User Administration

User Information

Groups Assignments

Functional Areas

Email Notification

User:  
Doe John

Available Email Groups:  
Daily Update  
Value = 4  
Weekly Summary

Selected Email Groups:

SUBMIT

RESET

\* Entries marked in Red are required.

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Figure 10U





<p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p>	 <p><b>Eye On Solutions</b></p>	<p>Home Admin Providers Logout</p>
<p><b>WMTT</b> PEST MANAGEMENT Pest Management Reporting System</p>		
<p> <a href="#">Group Administration</a></p> <p> <a href="#">Email Administration</a></p> <p> <a href="#">User Administration</a></p>		
<p><b>Customer Administration</b></p>		
<p><b>User Administration</b></p>		
<p>Select a user:</p> <p><input type="text"/></p> <p>or</p> <p><a href="#">Reset all user passwords</a></p> <p><input type="button" value="SUBMIT"/></p>		

Figure 10V








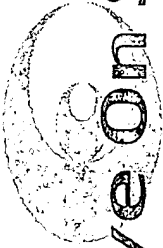
<p>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</p>	 <p><b>Eye On Solutions</b></p> <p>Home Admin Providers Logout</p>									
<div>  <p><b>WITT</b> PEST MANAGEMENT Pest Management Reporting System</p> </div> <div>  <p>Group Administration</p> </div> <div>  <p>Email Administration</p> </div> <div>  <p>User Administration</p> </div>										
<div> <p><b>Customer Administration</b></p> <p><b>User Administration</b></p> </div> <div> <p>Select a user to edit:</p> <table border="1"> <tr> <td>▼</td> <td>John Doe</td> <td>▲</td> </tr> <tr> <td>▼</td> <td>Joe Smith</td> <td>▲</td> </tr> <tr> <td>▼</td> <td>Harry Time</td> <td>▲</td> </tr> </table> </div>		▼	John Doe	▲	▼	Joe Smith	▲	▼	Harry Time	▲
▼	John Doe	▲								
▼	Joe Smith	▲								
▼	Harry Time	▲								

Figure 10W

<div>Home Admin Providers Logout</div>	
<div> <b>Eye On Solutions</b></div>	
<div>Customer Administration</div>	
<div>User Administration</div>	
<div>Select a user to edit: <div>John Doe</div><div>SUBMIT</div></div>	







<div>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</div>	<div> <b>Eye On Solutions</b> PEST MANAGEMENT Pest Management Reporting System</div> <div><div> Group Administration</div><div> Email Administration</div><div> User Administration</div></div>
---	---


Figure 10X


Logged In  
John Doe  
Current Time  
3/21/2001 12:35:41 PM  
Last Login  
3/20/2001 10:52:28 AM

**WTT**  
PEST MANAGEMENT  
Pest Management  
Reporting System

  
Group Administration

  
Email Administration

  
User Administration

**Eye On Solutions**

Home  
mer Admin  
Providers  
Logout

Customer Administration

User Administration

Are you sure that you want to reset the user passwords for the user(s) listed below?  
After you accept this information, the system will generate a random password for this user and send an email to the email address provided instructing the user to log in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password.

jdoe

YES

NO

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Figure 10Y

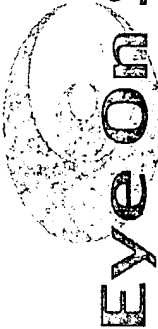




<div>Logged In John Doe Current Time 3/21/2001 12:35:41 PM Last Login 3/20/2001 10:52:28 AM</div>	<div><h1>Eye On Solutions</h1></div> <div><div>Home Home Admin Providers Logout</div></div>
<div><p><b>WITT</b> PEST MANAGEMENT Pest Management Reporting System</p></div>	
<div><div><p>Group Administration</p></div><div><p>Email Administration</p></div><div><p>User Administration</p></div></div>	
<div><h2>Customer Administration</h2></div> <div><h3>User Administration</h3></div> <div><p>Are you sure that you want to reset the user passwords for the user(s) listed below? After you accept this information, the system will generate a random password for this user and send an email to the email address provided instructing the user to log in to the system with the newly generated password. Once logged in, the user will be given the opportunity to change the system generated password.</p><div><div>Reset all user passwords</div><div><div>YES</div><div>NO</div></div></div></div>	

Figure 10Z